# **NOTICE**

Date: 29/10/2024

# Subject: Why Desperate and Destitute Seafarers Seek Help from the Sailors' Union of India (SUI)

Seafarers experiencing critical and challenging circumstances often turn to the Sailors' Union of India (SUI) for support and assistance. This trust is built upon several key reasons that make SUI a reliable and effective ally for seafarers in need:

# 1. Patience and Empathy in Addressing Grievances

SUI officials are known for their patience in listening to the grievances of seafarers. Unlike many organizations that may overlook or hastily address such concerns, SUI prioritizes each case with genuine empathy, ensuring that every individual feels heard and respected.

#### 2. Systematic Record-Keeping

For transparency and accountability, SUI ensures that all grievances and related documents are officially recorded. This structured approach allows SUI to maintain a clear history of each case, which aids in tracking progress and providing comprehensive support to seafarers.

### 3. Serious Attention to Issues

SUI treats each issue presented by a seafarer with utmost seriousness. By fully understanding the scope and nature of every problem, the union dedicates itself to finding effective resolutions. This commitment is reflected in the detailed actions taken to safeguard the rights and welfare of seafarers.

#### 4. Prompt and Necessary Action

Recognizing the urgency of many cases, SUI takes instant, necessary steps to protect seafarers' interests. Whether through providing immediate financial assistance, intervening in dangerous situations, or offering legal support, SUI responds without delay.

## 5. Direct Communication with Concerned Authorities

SUI maintains a robust communication network, reaching out to various stakeholders, including government bodies, shipping authorities, and even the police department when needed. This direct communication approach ensures that each grievance receives attention from the appropriate authorities, enhancing the likelihood of timely and effective resolutions.

## 6. Persistent Follow-Up Until Resolution

SUI diligently follows up on each case, often pursuing resolutions for months or even years if required. This persistence reassures seafarers that the union will stand by them throughout the entire process, from initial grievance to final outcome.

#### 7. Trust and Confidence in the Union

The confidence and trust seafarers place in SUI stem from its longstanding reputation for dedication and integrity. The union's consistent track record of advocating for seafarers' rights has solidified its position as a trustworthy and dependable organization in the maritime industry.

#### 8. Selfless Service and Commitment to Seafarers' Welfare

SUI operates with a spirit of selflessness, focusing on the well-being of its members without seeking personal gain. This genuine dedication to seafarers' welfare has earned SUI respect within the community and drives it to achieve lasting improvements for seafarers' lives.

# 9. Awareness of Fraudulent Activities in the Shipping Industry

SUI is acutely aware of the widespread fraudulent practices within the shipping industry, including unfair wage deductions, contract violations, and recruitment scams. SUI actively educates and warns seafarers about such fraudulent activities, equipping them with the knowledge to avoid exploitation.

#### 10. Bold and Decisive Actions

SUI does not shy away from taking bold actions when necessary. Whether confronting unethical practices, challenging policy violations, or demanding fair treatment for seafarers, SUI demonstrates a willingness to make tough decisions in defense of its members.

In conclusion, the Sailors' Union of India is widely recognized as a trusted, compassionate, and effective advocate for seafarers in need. Through these key qualities, SUI remains steadfast in its mission to protect, empower, and uplift the lives of seafarers across India and beyond.

With warm regards,

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